

gaskunder2700

Secretariat of the Committee on Petitions
European Parliament
Rue Wiertz
B-1047 BRUSSELS

May 11, 2009

Dear Joao Regalo Correa,

I am forwarding additional attachments to our **Petition No. 0309-09**.

What follows are additional facts that relate to our petition. We have been barraged with harassing telephone calls, letters and colorful post cards. They have been constantly threatening us.

Please note the use of this expression "**frivilliga överenskommelser**" in many messages and letters. It means "voluntary arrangement".

There is nothing voluntary about the arrangement that they offer. All offers of compensation are only available if one signs their NEW contract. AND now, over and above that, we are being asked in the letter dated May 6, 2009 (#39) to stop suing us and they will be good enough not to charge us any legal fees.

Yours sincerely,

Theresa LeBlanc
Chairman of the Organization of 2 700 Gas Customers

Theresa (Terry) LeBlanc, Torgnyvägen 19, 168 53 Bromma, Sweden Tel: +46 8 57970588

Petition No. 0309-09:

Stockholm gas customers against Fortum/Stockholm Gas

From: Ms. Theresa (Terry) LeBlanc

Address: Torgnyvägen 19, 168 53 Bromma, Sweden

Association: Association of 2 700 Gas Customers, "Föreningen Gaskunder2700"

(#00) indicates an attachment
and the list follows.

Nationality: Swedish

E-mail: terry@leblanc.se

Date: February 26, 2009

Petition No. 0309-09 Attachments List (cont.):

Description:

What follows are additional facts that relate to our petition. We have been barraged with harassing telephone calls, letters and colorful post cards.

Please note the use of this expression "**frivilliga överenskommelser**" in many messages and letters. It means "voluntary arrangement".

27. In January or February 2009: This contract, dated 2009, was posted on the GasAB site. The content is the same as the 2003 contract. The only difference is an introductory paragraph that has been added. It gives the impression that an important Swedish authority had created the contract with Stockholm Gas.

28. During February 2009: We made another major effort to reach the gas households in Bromma and Enskede. This folder was printed (9 500) and delivered by volunteers to all homes in the named Stockholm areas. It was necessary to do this since we have never been able to know the addresses of the 2 700 that are affected.

29. March 4, 2009: Cover letter to the package sent to 15 Stockholm politicians. We repeat to the city politicians that we want to keep gas as our energy and cooking source. If it is removed, we again state that this monopoly company owes us full compensation if they shut down the gas network.

30. March 30, 2009: Letter from Joao Regalo Correa of the Plenary Sitings Directorate, European Parliament which acknowledges the receipt of our petition (now numbered: No. 0309-09.)

31. Consumer rights and SCARE TACTICS: This is a seven page presentation of several scare tactics used by Fortum/Stockholm Gas (GasAB). It shows how we have been harassed since May 2008 with letters, brochures and colorful postcards.

32. April 2, 2009: GasAB says "Delivery of gas will soon end . . . you must sign a new contract."

33. April 16, 2009: A critique of GasABs contract written by Carl O Henriksson.

34. April 16, 2009: A harassing letter

35. April 20, 2009: Another harassing letter . . . and again the same unwanted contract.

36. April 21, 2009: Knut Redlund comments on the poor management style of GasAB. He discusses the harassment methods and their absurdity.

37. April 22, 2009: Another gas customer response.

38. April 30, 2009: ON THE STOCKHOLM GAS HOME PAGE: The offer of change-over support funding ends. The letter claims (as in many others) that the offerings of voluntary arrangements have not been taken.

39. May 6, 2009: An odd, confusing (now 80%) and rather desperate letter from the CEO of GasAB. It was only sent to the plaintiffs that are officially recorded in the Stockholm Court. He asks us to reconsider the offer of change-over support funding. All we need to do to receive funds is to stop our legal actions against them. And if we do that they will graciously not charge us any of the legal costs that have been incurred.

40. May 7, 2009: Our lawyer writes an explanatory letter to gas customers. At the same, he requests that we place the letter on our site so that the CEO of GasAB can read it.

41. May 7, 2009: ON THE STOCKHOLM GAS HOME PAGE: The constant use of the word voluntary (frivilliga) as if we were doing each other a favor.